



## Field Service Engineer | Sauer Compressors Mexico

### Job Description

An innovative, expanding, international company located at metropolitan area of **Monterrey City** is looking for a talented, experienced, Service Engineer for the position of **Field Service Engineer**. This position will cover the Mexican Territory of company, from Mexico to Panama, including all countries of Central America and Caribbean, and will be involved in technical service activities for maintenance, repairs, warranties, commissioning and technical support, among others, within our region. This includes compressors and ancillaries for high pressure, from our Rental fleet as well the owned by our customers. This position will report directly to the Service Manager.

### Responsibilities

- Completes general maintenance and startups of packages in the field.
- Maintains & troubleshoots electrical & mechanical systems.
- Completes administrative tasks such as updating CRM, Service Reports, Service offers elaboration and Warranty Claims follow up.
- Provides support to customers through answering service calls, inquiries, and email questions.
- Participates in the offering of Annual/Periodical Service Contracts.
- Has a strong customer centric mindset and is well prepared for service assignments.
- Capable of uploading PLC programs and changing required setpoints.
- Accomplishes other duties as assigned.

### Required Skills/Experience

- Bachelor degree or Technical degree in a related study (Mechanical or Industrial) or commensurate experience in the compressor industry or similar (at least two years).
- Must have a strong mechanical aptitude.
- Must have prior experience in an industrial or mechanical setting.
- Ability to read general wiring schematics and P&IDs.
- Has a working knowledge of technical mechanical terms and compressors.
- Must be detail-oriented with proficient computer skills, especially in the use of Microsoft products.
- Able to create and interpret reports.
- Works independently, making good decisions, and work as part of a team.
- Communicates well with customers and can articulate complex concepts.
- Maintains a high level of responsibility and accountability.
- A quick learner and adapts well to changing environments.
- Ability to multi-task and prioritize responsibilities.
- Time management skills to ensure 100% job completion.
- Possesses a drive to learn new products and methods as well as draw on past experiences to help improve the company's products and methods.
- Must utilize a CRM software regularly to manage accounts.
- Proactive: able to anticipate issues and provide solutions.
- Ability to handle sensitive, confidential information.
- Good communication and organizational skills.
- Excellent written and verbal communication skills in English.
- Required to travel at least 70% of the time. Inside and outside Mexico.
- Adaptable to multicultural and multinational integration.
- Valid passport and USA Visa.

### Sauer Compressors México S.A. de C.V.

Av. Alianza Sur 303 Int. 208  
Parque de Investigación e Innovación Tecnológica  
Apodaca, Nuevo León, México  
C.P. 66628

Síguenos:





### Benefits & Compensation

- Salary commensurate with experience.
- Fixed salary.
- Commercial commissions.
- Major Medical Expense Insurance (after completed first 6 months of contract).
- Life Insurance (after completed first 6 months of contract).
- All Mexican law benefits.
- Growth opportunities.

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